



Harland Technology Services

Solutions to save you time and money

Harland Technology Services is a nationwide provider of managed IT solutions, print services, and hardware maintenance solutions. We provide critical support to organizations that do not have in-house IT support or need to supplement their existing IT support program. More than 10,000 customers take advantage of our solutions to keep their organizations running smoothly and productively.



Need IT support but don't want the overhead of an IT department? affianceSUITE can help. This service package handles everything from fixing a frozen computer to monitoring your systems to providing email services. As a subscriber-based program, this one-cost, one-stop solution helps you take action and control your variable costs.

With unlimited access to our responsive trained team, you get the confidence in knowing that your needs are being taken care of completely.

The affianceSUITE service package includes:

- Helpdesk service and support
- On-site, on-call technical service
- Network monitoring and management
- Security services like remote data backup, antivirus protection, and spam filtering



MPowerPrint helps you manage printing costs using secure, state-of-the-art printer monitoring software to support proactive toner replenishment, onsite service, and strategic fleet planning.

By outsourcing printer fleet management, your staff can focus on other priorities while your finance personnel receive the real, tangible data they need to understand your print-related costs.



Technology and connectivity are changing how companies confront business operations every single day.

With our help, you can reimagine the potential for your company's current approach to technology and allow your business to thrive.

Authos á la carte services include:

- IT Planning and strategy
- Technology roadmap development and implementation
- Enterprise managed services
- Established technology vendor relationships

"We couldn't be more satisfied with the services we receive from Harland Technology Services. They are easy to work with, from call placement through call closing. We can get online and handle our call placement and tracking or call their 800 number to speak to a real person!"

Michael F., Business Infrastructure Manager



Hardware Services and Support

We deliver hardware maintenance services for a wide range of computing and peripheral equipment including servers, workstations, thin clients, data communication devices, printers, image scanners, and Scantron® proprietary hardware. Our multivendor hardware services include support for major operating system platforms such as Windows®, Unix®, Citrix®, Linux®, and others. Combine several services to produce your optimum solution.

Onsite Service

Our skilled Field Service Technicians are strategically located throughout the United States and are employed by Harland Technology Services. Technicians carry a territory specific inventory of spare parts so we can deliver quick resolution to equipment failures.

Depot and Advance Exchange Service

As an alternative to our onsite service, we offer depot solutions that provide rapid repair and return service and Advanced Exchange service that provides an overnight replacement device as a permanent swap.

Co-op Self Service

Our Field Service Technicians are supported by an impressive training, technical, and parts support infrastructure. We make that infrastructure available to customers who choose to service their own technology environment.

Professional Services

Our solution design experts and strategically located implementation specialists can create custom hardware and software solutions when you need upgrades, additions or reconfigurations.

Technology Refresh

We can assist you with purchasing and installing hardware at your location(s) to ensure your systems are up-to-date and can run your software applications efficiently.

Software Partnerships

We pair our infrastructure support with our partners' software support for a seamless experience that ensures your solutions work reliably.

Network Assessments

Our Applications Performance and Infrastructure Review analyzes your network, servers, workstations, software, and their readiness to support software applications.



Optimize your business IT solution options TODAY!

For a free consultation to meet your organization's goals, call **800.228.3628** or visit **www.harlandts.com** to learn more.

About Us

Harland Technology Services provides managed print and IT services you can count on. Our nationwide team of experts provide full-service packages and à la carte options to be your IT team or to support your current staff. HTS solutions meet you where you are and help you get to where you want to be.